

28.03.2019

Tender for Outsourcing of housekeeping, security services in 95 Government Hospitals, Colleges and School & Colleges for Nursing under the control of Directorate of Medical Education.

Tender No. 432/OUTSOURCING/DME/TNMSC/ENGG/2019, dt. 19.02.2019

Corrigendum - V

1. The following amendment is issued to Corrigendum IV, Dt. 20.03.2019:-

Sl. No.	Location	Instead of	Read as
1.	Page No. 7 Annexure B 4.5 Details of the Hospitals and Medical Colleges: (Revised) Zone - 4	Existing Table for Zone - 4.	Revised Table for Zone - 4, as at Annexure of this corrigendum.

2. The following clarifications are issued for the queries raised by the bidders:-

Sl. No.	Location	Point Raised	Clarification furnished
1.	Page no. 29 1.2.4 Check list: Point no. 11 f) Copies of contract evidencing handling of minimum building area of at least 10lakh Sq. ft., in any one of the last five year (2014 to 2018) towards facilities management services either in single or multiple contracts in the same year	The copies of contract evidencing handling of area 10 lakh sq. Ft. In any one of the last five financial year is applicable only for Housekeeping or for security services.	a) Applicable for both housekeeping and security services. b) As per the terms of the tender the Lead / Prime bidder should be the housekeeping agency who meets all the eligibility criteria called for in the bidding document. c) In case the bidder do not possess the valid PSARA license for the security services in addition to other infra-structural facilities applicable for security services the bidder is permitted to have a joint venture / Consortium with another agency which possess necessary experience and expertise in providing security services, having PSARA license and possess other infra structural facilities with adequate manpower and resources with good experience and adequate training
2.		What are all the documents that security agency needs to provide?	

Sl. No.	Location	Point Raised	Clarification furnished
	having the nature and complexity equivalent to the services called for in the present tender.		<p>and with experience of having employed a minimum of 400 personnel in any one of the last 5 years (2014-2018) in providing security services either in single contract or in multiple contracts in the same year.</p> <p>d) In the case of bidder quoting as a lead / prime bidder with joint venture for consortium for security services as mentioned above the lead bidder should have experience of having employed a minimum of 1400 personnel in any one of the last 5 years (2014 -2018) in providing housekeeping/ mechanized housekeeping services either in single contract or in multiple contracts in the same year.</p> <p>e) With respect to handling of building area of atleast 10 lakhs sq. ft. either in single or multiple contracts in any one of the last 5 years, in case of joint venture / Consortium for security services as mentioned above the security agency should have handled a building area of 2,00,000 Sq. ft. either in single or multiple contract in any one of the last 5 years (2014-2018) in providing security services. In that case the lead / Prime bidder should have handled a building area of at least 8,00,000 lakh sq. ft. either in single or multiple contract in any one of the last 5 years (2014-2018) in providing housekeeping services.</p> <p>f) In case of the bidder having experience in both housekeeping and security services the criteria of 1800 manpower and building area of 10,00,000 lakh sq. Ft. remain the same.</p> <p>g) All other criteria indicated in the bidding document remain unchanged.</p>

Sl. No.	Location	Point Raised	Clarification furnished
3.	Page No. 53 2.2.8. INSURANCE (OPTIONAL-ON MUTUAL CONSENT WITH DME):	Will the cost for the 3 rd party insurance be paid by the DME or the contractor should bear the cost involved in insurance	The contractor should bear the cost of the 3 rd party insurance.
4.	Page no. 30 1.2.4 Check list: Point no. 16 l) Copies of valid PF, ESI and Service tax registration with challans/returns for the last 3 years (2015-16, 2016-17, 2017-18).	Whether PF/ESI challans for the last three financial years needs to be submitted just for Chennai branch or all branches pan India	The documents which meets the tender requirement.
5.	Page no. 29 1.2.4 Check list: Point no. 11 c) Contract Labour license for Housekeeping services and PSARA license.	Contract labour license is required for all branches pan India or just for Chennai region is sufficient.	Valid license should either be available for Tamil Nadu or in any other State.
6.	General clarification	Clarify the definition of Total floor area and total vacant area, does total floor area include total vacant area or the vacant area is the area in the hospital premises apart from the floor area?	Total floor area does not include vacant area. Floor area means the construction area.
7.	General clarification	If the total floor area does not include the vacant area, then does the vacant area also require pest control services or the pest control services is just for floor area.	Pest control services is not required for vacant area.
8.	General clarification	Does DME prefer a single agency handling all zones or multiple agencies	It will be based on the outcome of the tender.

Sl. No.	Location	Point Raised	Clarification furnished
		handling multiple zones?	
9.	General clarification	Does the supervisor headcount by the hospital, include supervisor supervisors as well or is it only including Housekeeping	a) The supervisors in the hospital are for supervising housekeeping staff and security personnel deployed by the agency as per the terms of the tender. b) The supervisor will be under the control of hospital manager deployed by the agency.
10.	General clarification	Is the daily wage salary of housekeeping and supervisor is the minimum gross salary or is the minimum take home salary.	It is the minimum daily wages fixed by the Collectorate of the respective district as per the notifications issued by the Collectorates.
11.	General clarification	Pest control will have a joint venture agreement or the simple sub contract agreement is sufficient.	Subcontracting is permitted for pest control services as already clarified in corrigendum I, dt. 02.03.2019.
12.	General clarification	Is ESI is mandatory for employees	Yes
13.	General clarification	In the salary structure of Housekeepers and employees what is the percentage of ESI contribution to be calculated. (Is it 4.75% + 1.75% existing percentage or 4% + 1% new percentage according to notification, it is expected that new percentage will be in force from 1 st April 2019 after notification from ESI)	The calculations must be as per the statutory norms fixed by the Government from time to time.
14.	General clarification	What is the frequency of bonus payments to employees?	
15.	General clarification	Can we split early bonus monthly and pay the employees every month in their salary	a) As per Labour Act. b) Contractor may decide.
16.	General clarification	Is leave with wages applicable to housekeepers	As per the statutory norms and applicable labour Act.
17.	General clarification	What are the benefits that housekeepers get from hospitals	As applicable to the general public in Government Hospitals.

Sl. No.	Location	Point Raised	Clarification furnished
18.	General clarification	Is overtime applicable for Housekeepers and Security, if yes then Kindly provide the wage details for the overtime?	a) The bidders shall consider the strategic deployment of manpower and machineries to ensure the resource availability as per stipulated operational timings. Over timings more than 5% of the total attendance shall not be allowed to the staff members. b) Wage details for the overtime will be as per statutory norms in force but the hospital will not entertain any additional claim in this regard.

All other terms and conditions of the bid document remain unaltered.

Due dates are extended as follows:-

Sale of bidding document : up to 15.04.2019

Last date and time for receipt of bids: 16.04.2019, 03.00 PM

Date and time of opening of bids : 16.04.2019, 04.00 PM

**Sd/-
General Manager (E)**

Annexure

4.5 Details of the Hospitals and Medical Colleges: (Revised) – Zone - 4

ZONE - 4									
Sl. No	Name of the Institution	Total No. of Blocks	Total Floor area (in Sq.ft)	Total Vacant area (in Sq.ft)	Total No. of Toilet	Total No. of Bathroom	Total No. of Septic Tank	Total No. of Water Tanks	Total No. of Bed Strength
Hospitals									
1	Raja Mirasudhar Hospital, Thanjavur	13	295680	1616076	199	29	0	14	900
2	Thanjavur Medical College Hospital, Thanjavur	10	505720	10210717	350	160	3	25	1176
3	Tiruvarur Medical College Hospital, Tiruvarur	8	362287.8	4922	347	85	3	10	500
4	Mahatma Gandhi Memorial Hospital, Trichy	37	822152	500466	427	164	10	119	2021
5	Government Rajaji TB Hospital, Trichy	8	55000	130680	32	9	10	3	100
6	Villupuram Medical College Hospital, Villupuram	26	482347.67	850315.4	305	369	0	16	611
7	Karur Medical College Hospital, Karur	16	1093046	978340	898	511	0	32	1022
8	Pudukottai Medical College Hospital, Pudukottai	19	454674.6	2265120	245	106	0	51	950
Medical Colleges, Nursing Colleges & School of Nursing									
1	Thanjavur Medical College, Thanjavur	246	137745	159280	50	25	2	6	0
2	Tiruvarur Medical College, Tiruvarur	8	221411	84506	169	0	5	5	0
3	K.A.P. Viswanatham Medical College, Trichy	20	384800	1183265	184	115	10	15	0
4	Villupuram Medical College, Villupuram	16	355749.48	112856	371	282	2	13	0
5	Karur Medical college, Karur	7	213125.10	0	0	0	0	0	0
6	Pudukottai Medical college, Pudukottai	10	221216.8	2178000	186	64	0	16	0
7	School of Nursing at Thanjavur Medical College, Thanjavur	5	50100	0	72	60	0	6	0
8	School of Nursing at K.A.P. Viswanatham Medical College, Trichy	2	91943.72	0	49	38	0	3	0
9	School of Nursing at Government Head Quarters Hospital, Cuddalore	2	27096	0	23	19	4	4	0
10	School of Nursing at Government Head Quarters Hospital, Nagapattinam	4	64618	0	57	36	8	10	0
11	School of Nursing at Government Head Quarters Hospital, Dindigul	1	11165.68	0	9	10	1	3	0